

# Setting up locations

## **Social&Care**

User Guide

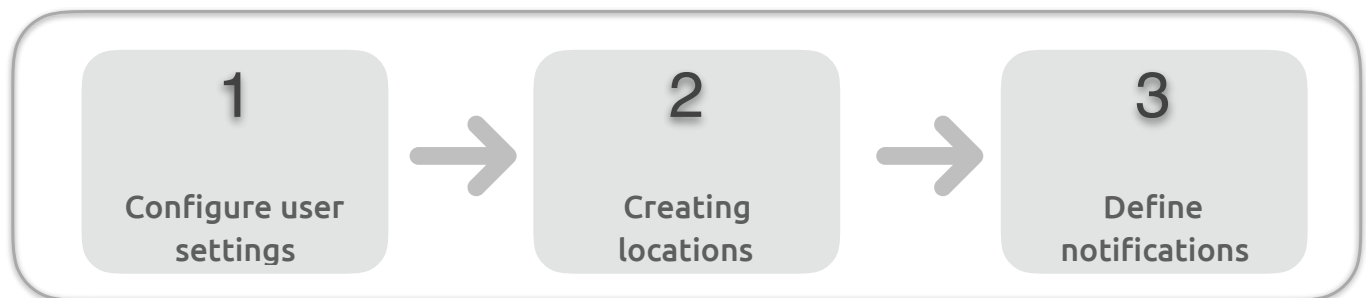
Support Team

With Social&Care you can configure your relatives' usual locations and you can define safety areas around those locations

Social Care will notify you when your relatives reach one of the predefined locations and every time they leave the safety areas

To do this, you must configure predefined Locations in Social&Care

**Process to configure Locations is very simple:**



## 1.- Configure user settings

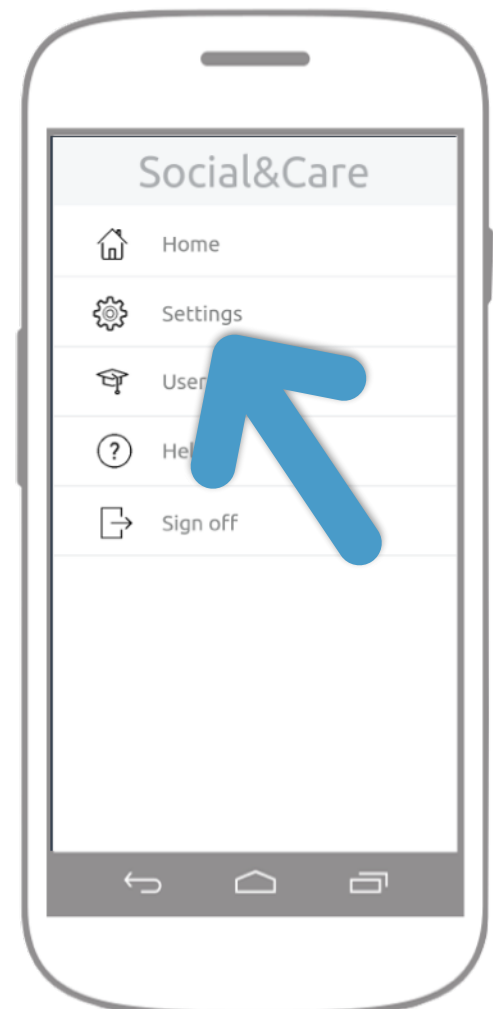
To configure user settings consists of:

- What are the notifications Social&Care will send to you
- How often Social&Care will check your relative's location
- Configure safety areas perimeter

The more precision and more repetition the more battery consumption

### Let us begin!

On your device, select Settings from the Social&Care main menu

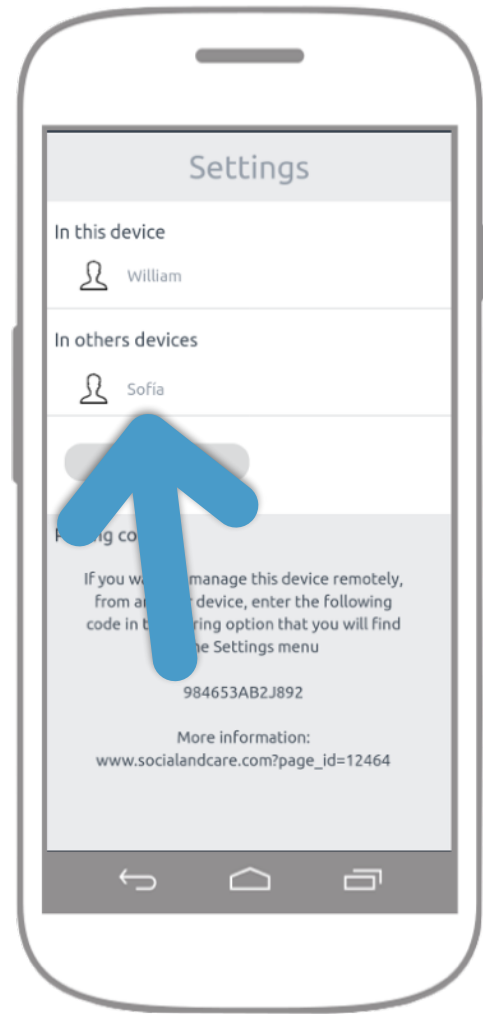
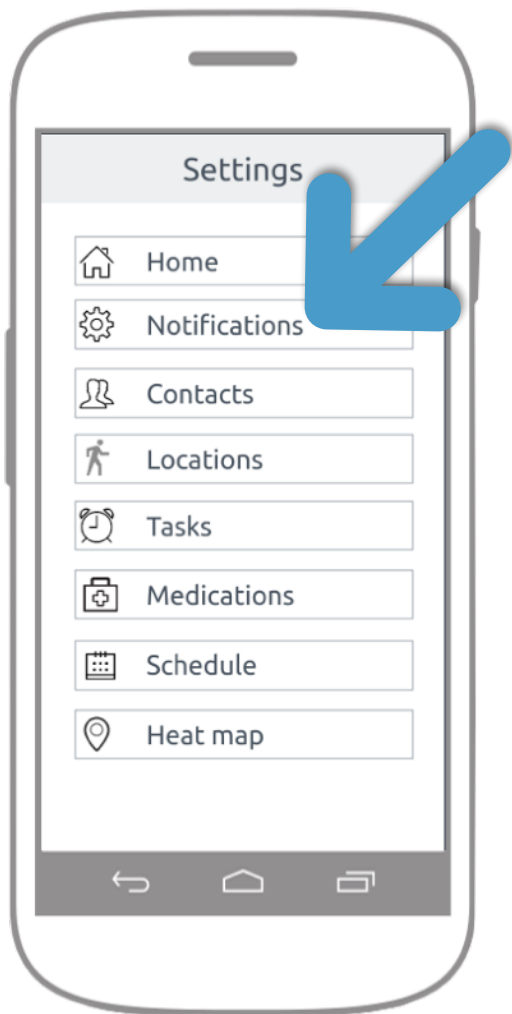


User Guide

Support Team

Select the person you want to set up the locations for

(If you have not yet paired with your loved one's device, first consult our **Pairing devices tutorial**)



Now, you are remotely configuring your relative's settings.

Press the **Notifications** button

User Guide

Support Team

# Let's customize Social&Care to your relative

## Activity made

**Activate!** Social&Care will remind you every time your relative has to do a task.

In addition, Social&Care will notify you if your relative is in the right place at the right time ... or not!

## Safety distance

It is the radius that Social&Care uses to define a circumference (or safety zone) around the locations.

If your relative leaves this circumference (zone) and the Reached Location option is activated, Social&Care will notify you.

**Set 500 meters.** If you think you need a different value, you can change it whenever you want

## Bracelet

Some versions of the Xiaomi MyBand bracelet can be linked to Social&Care.

Ask for help:  
[help@socialandcare.com](mailto:help@socialandcare.com)

## Reaching a location

**Activate!** Social&Care will notify you every time your relative leaves one of the safety zones.

Safety zones are circumferences defined around each location. The radius of this circumferences is the Safety Distance field value.

## Location interval

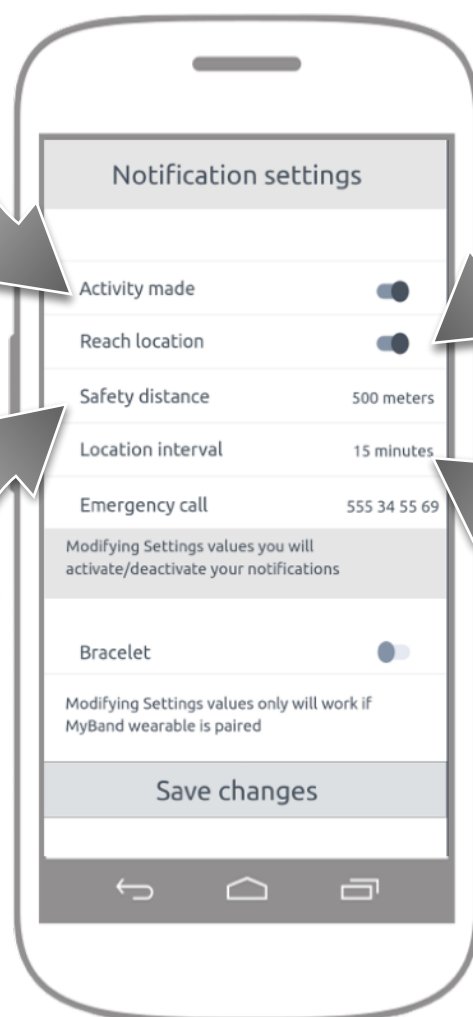
It is the time between each user position's check.

**Set 15 minutes.** If you think you need a different value, you can change it whenever you want

## Emergency call

Social&Care will call this number when your family member will press the panic button (SOS).

**Enter your mobile number**



**Don't forget to Save Changes!**

User Guide

Support Team

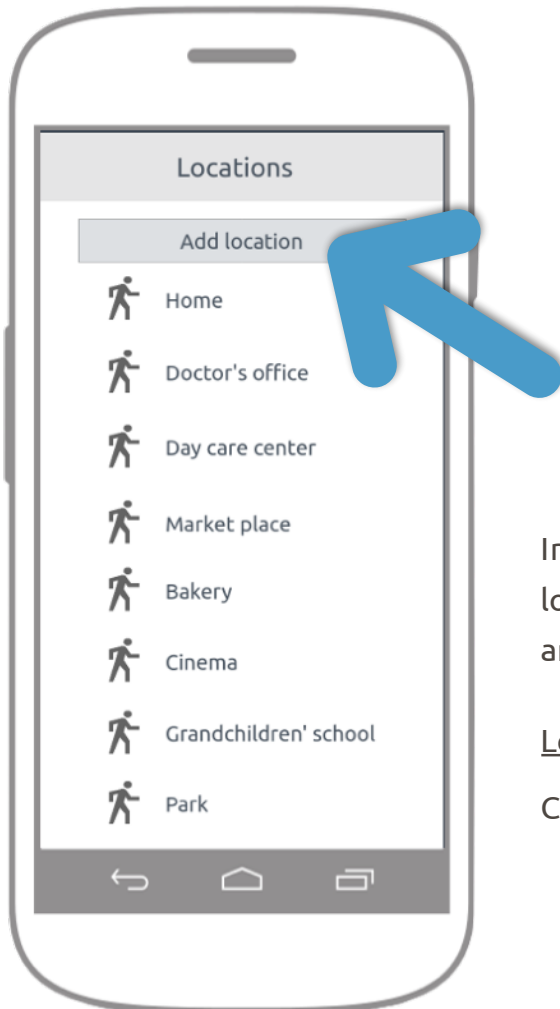
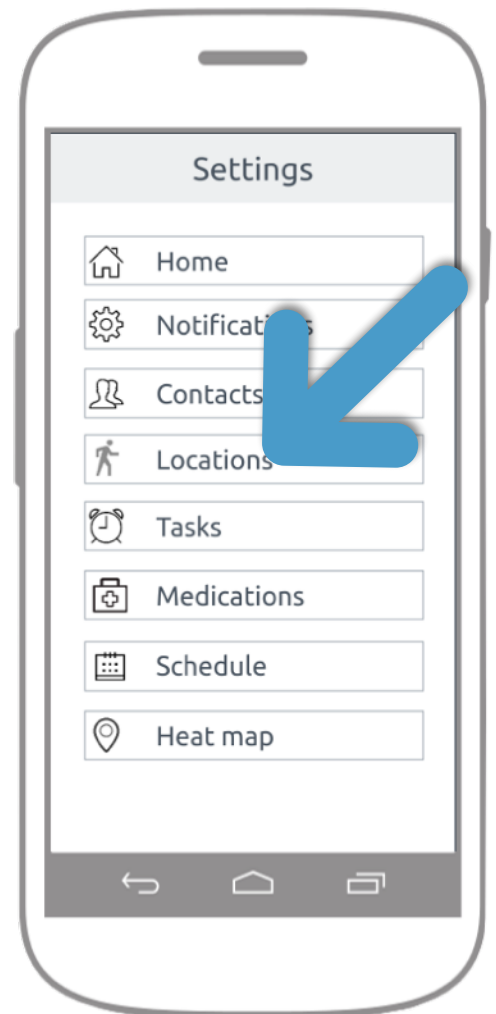
## 2.- Creating locations

On your device, select the Locations button in the Settings menu.

### Reminder.

How to get to the Settings menu?

On your device select the Settings button of the main menu and the user for which you want to create the locations



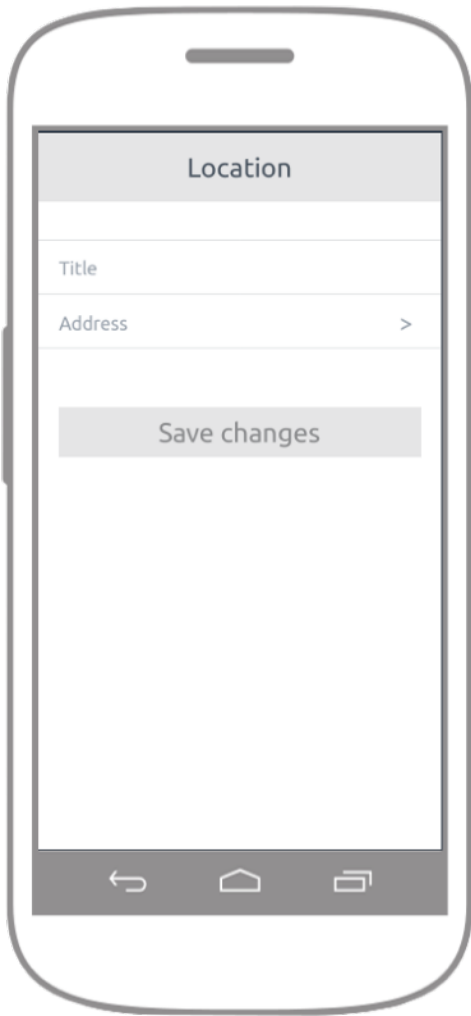
In this screen you can see all the locations that your relative can visit at any time.

Let's create a new location.

Click the **Add Location** button

User Guide

Support Team



Simply enter a description for the location and select the address on the map.

Enter the description and click on Address (a new window with a map will be opened, and you could search for the address there).

**We suggest to describe the location with the same words your relative use daily**

**Social&Care recognizes users voice commands.**

If they say 'I want to go to ...', plus the name of the location, Social&Care will open the map application of their device to guide them to that location.

(By pressing the microphone icon it the top-right side of the screen).

Examples: home, doctor house, day center, market, bakery, etc.

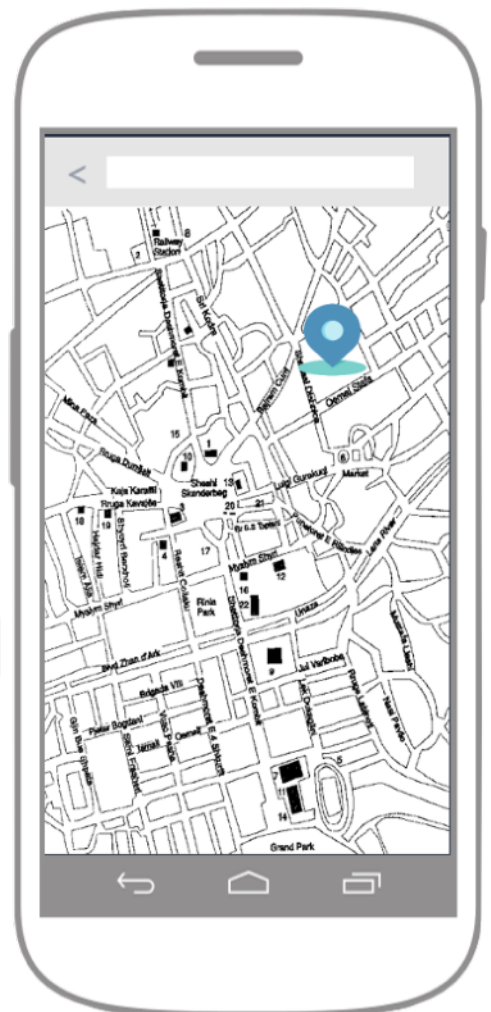
Enter the address, Social&Care will look for it.

(You can also enter GPS coordinates or points of interest)

If you can't localize the location, enter a location nearby and click on the map for a couple of seconds.

**Don't forget to Save Changes!**

**Repeat this process for each location you need**



User Guide

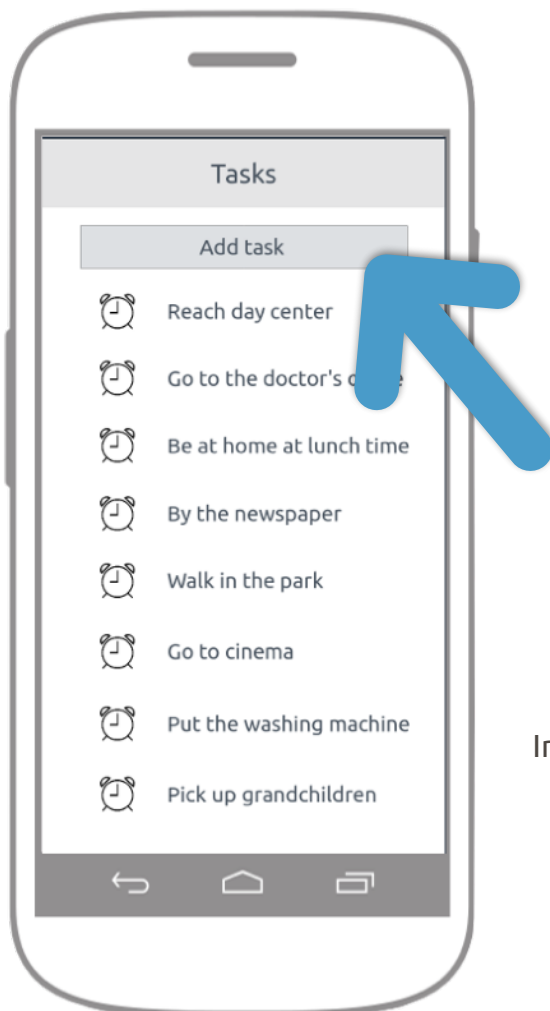
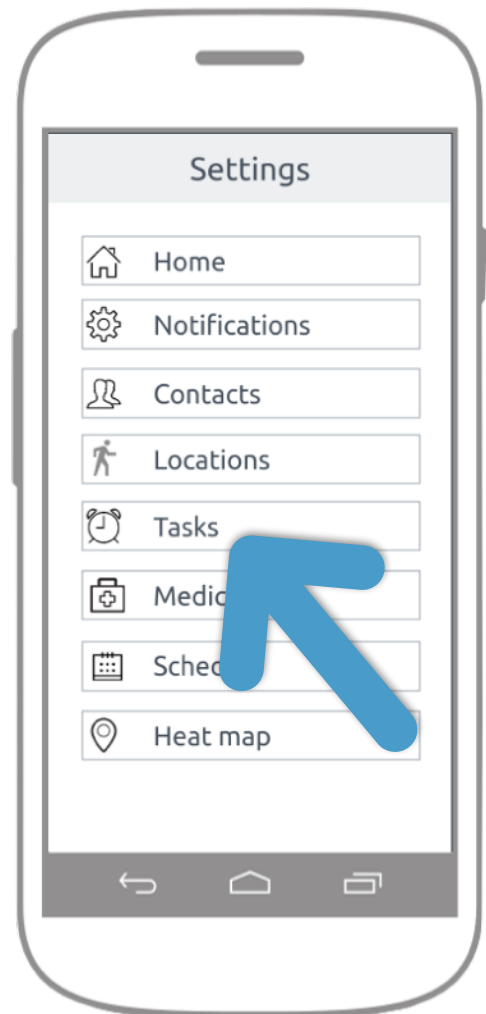
Support Team

### 3.- Defining notifications

With the above steps, Social&Care will notify you when your relative leaves the security zones.

Now we are going to set up notifications so Social&Care alerts you every time your relative reaches a predefined location.

Thus, you will know if they are in the cinema, picking up grandchildren, in the hospital, walking downtown or visiting a loved one.



On your device, select the **Tasks** button from the Settings menu.

#### Reminder.

How to get to the Settings menu?

On your device select the Settings button of the main menu and the user for which you want to create the locations

In this screen you can see all your relative's tasks, those they have (or can) do at any time.

#### Let's create a new task.

Press the **Add Task** button

User Guide

Support Team

## We are going to create a task to inform you when your loved one reaches a location

### Title

Indicate the name of your relative's task.

For example: Buy bread, pick up grandchildren, go to the cinema, back home at lunchtime, back home at dinner time, ...

### Location

Select one of the locations you previously created.

Social&Care will notify you when your relative reach this location.

### Important!

Pattern is only needed for those actions that must be performed at a specific date and time.

The notification we are creating is for an action that users can perform whenever they want, so **you don't need to associate a pattern.**

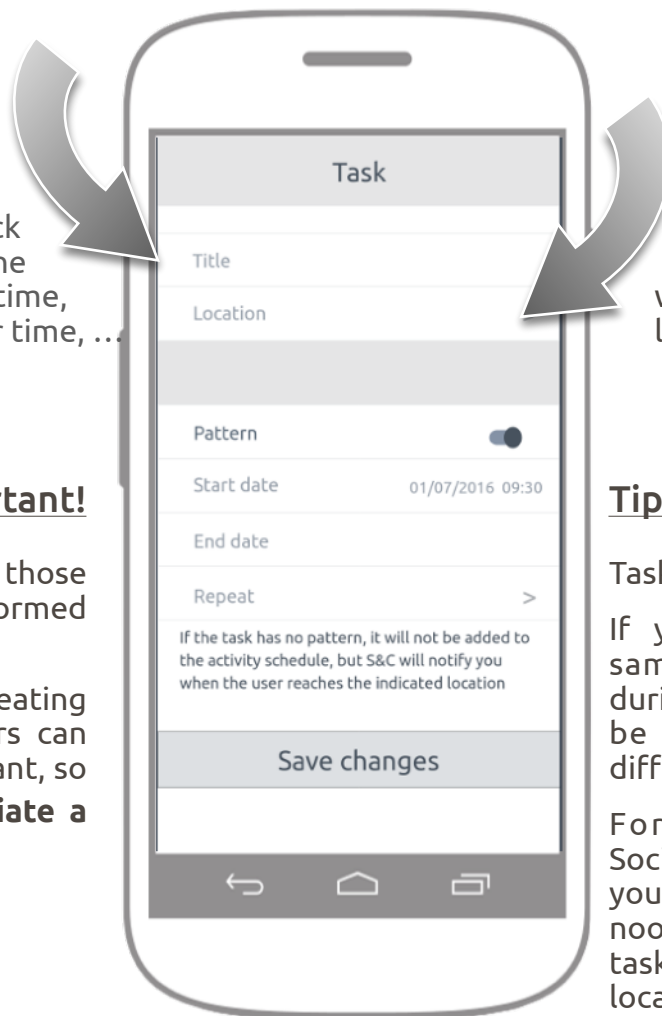
### Tip

Tasks are done once a day.

If your relative can visit the same location several times during the day and you want to be informed, create several different tasks.

For example. If you want Social&Care to notify you when your relative is back home at noon and for dinner, create two tasks associated with the same location:

- Back home at lunchtime
- Back home at dinner time



**Repeat this process for all the notifications you want to receive**

User Guide

Support Team



**We have finished setting up locations tutorial!**

You will now receive notifications when your relatives leave safety zones or whenever they arrive at a location

If you have any doubts or need assistance setting up Social&Care, please let us know and we will call you for FREE.

Send an email to [help@socialandcare.com](mailto:help@socialandcare.com) indicating a landline number and the time you want us to call you.

Thank you for download Social&Care

Setting up Locations

**Social&Care**

User Guide

Support Team